

Learnership

Nat Certificate: Wholesale and Retail Distribution

TARGET AUDIENCE

Existing employees in the Wholesale, Distribution, or Mail Order Retail sectors or new entrants, wishing to pursue a career in these learning areas. This qualification provides learners with a grounding in all areas of distribution.

ENTRY REQUIREMENTS

Learners must have a General Education and Training Certificate at NQF level 1, or an ABET level 4 qualification (equivalent of Grade 9 or Standard 7).

This qualification can be achieved wholly or in part through the recognition of prior learning.

COURSE DESCRIPTION

This qualification equips learners to understand the underlying principles related to distribution within the Wholesale & Retail sector, thus enabling them to become more effective employees. By assisting in the development of competence in the Wholesale and Retail field (arguably one of the bigger, more labour intensive and therefore important arenas for social and economic transformation in the country), this qualification will provide a stepping-stone for further learning in the Further Education and Training Band.



CREDIT-BEARING

NQF LEVEL: 2

CREDITS: 120

DURATION: 12 MONTHS

LEARNING OUTCOMES

- Communicate both verbally and in writing: Reading, speaking, and writing skills.
- Understand and apply mathematics: Basic computational and numeracy skills.
- Perform stock-related functions: Count, move, pack, pick, label, and maintain stock.
- Define the core concepts of the Wholesale & Retail environment.
- Perform general administrative and office functions.
- Plan Self-Development
- Maintain a safe and secure Wholesale and Retail (W & R) environment
- Behave in a professional manner within a W & R workplace environment
- Resolve customer queries / complaints.